



Premium lifestyle
& Wellness membership



ANANTARA
WELLNESS

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Elevate your wellness journey with our Premium Lifestyle & Exclusive Membership. Enjoy a full year of privileged access to our state-of-the-art wellness sanctuary, where cutting-edge technology meets wellness expertise to bring you the ultimate in holistic care. Experience a personalized approach supported by our four core pillars: Nutritional Harmony, Integrative Medicine, Holistic & Preventative Treatments, and Reversal Therapies, each crafted to nurture your body and mind. Benefit from our expert practitioners and exclusive use of advanced wellness devices, ensuring transformative results. As a member, you'll also receive an additional cash value redeemable on any of our premium services, offering you a truly enriching and exclusive path to optimal well-being.



Premium lifestyle membership

MEMBERSHIP PROGRAM	ASCEND THB 150,000	CELESTIAL THB 300,000	PINNACLE THB 600,000
Credit	THB 165,000	THB 340,000	THB 700,000
Validity	12 months	12 months	12 months
Coverage *Nominee has access to use credit only	1 person	1 person + 1 nominee*	2 persons + 2 nominees*
Discount on other services	<ul style="list-style-type: none"> • 10% discount on F&B at Anantara Riverside Bangkok Resort and Avani+ Riverside Bangkok Hotel • 10% discount on accommodation • 10% discount on Loy Pela Voyages • 10% discount on Anantara Spa (excluding retail) 	<ul style="list-style-type: none"> • 10% discount on F&B at Anantara Riverside Bangkok Resort and Avani+ Riverside Bangkok Hotel • 10% discount on accommodation • 10% discount on Loy Pela Voyages • 15% discount on Anantara Spa (excluding retail) 	<ul style="list-style-type: none"> • 10% discount on F&B at Anantara Riverside Bangkok Resort and Avani+ Riverside Bangkok Hotel • 10% discount on accommodation • 10% discount on Loy Pela Voyages • 20% discount on Anantara Spa (excluding retail)
Special treat	Birthday month treat. Free day pass for additional 1 person to join you	Birthday month treat. Free day pass for additional 2 persons to join you	Birthday month treat. Free day pass for additional 2 persons to join you and a 90 minute massage for two
Access to classes / workshop	Free access to group classes and group workshops (unless specified with special member rate)	Free access to group classes and group workshops (unless specified with special member rate)	Free access to group classes and group workshops (unless specified with special member rate)
Fitness and pool access	Full access to fitness centre and pool for the member.	Full access to fitness centre and pool for the member	Full access to fitness centre and pool for the member
Wellness Consultation	1 consultation of choice per year	2 consultations of choice per year	1 consultation of choice per quarter per person

TOP-UP OPTIONS	THB 20,000	THB 50,000	THB 100,000
Credit Value	Value to THB 25,000	Value to THB 60,000	Value to THB 125,000



GENERAL TERMS AND CONDITIONS

- Membership renewal: membership renewals must be completed before the expiration date to ensure uninterrupted access to all benefits.
- Non-refundable policy: all memberships are strictly non-refundable.
- Credit usage: each time a member uses a service or makes a purchase, the corresponding amount is deducted from their credit balance until it is exhausted. Members can continue to enjoy all other non-credit benefits throughout the remainder of the membership period.
- Unused credits: any unused credits will be forfeited upon the expiration of the membership unless prior approval has been obtained.
- Discounts: only the primary member is eligible to use the discount benefit for up to 8 individuals.
- Membership card: please ensure the membership card is presented at all times to receive member benefits.

TOP-UP OPTIONS:

- Top-up purchases are available only if made before the membership expiration date.
- Top-ups are valid only until the expiration of the current membership.

CHILD POLICY:

- Guests must be a minimum of 16 years old to access the wellness facility, gym, and pool.
- Children between 4 - 12 years old are welcome to use the kids' club, complimentary, during a guest's treatment.

NOMINEES

- Nominee registration: a nominee must be designated at the time of membership registration.
- Nominee access: nominees are permitted to use membership credits and consultations but do not have access to wellness facilities, discounts and recreational facilities including pool and gym.

MEMBERSHIP PAUSE AND TRANSFER

- Membership pause: memberships may be paused for a maximum of one month, subject to approval upon presenting evidence of illness or international travel (case-by-case basis).
- Freeze fee: a fee of 10,000 THB per month applies for freezing the membership.

MEMBERSHIP TRANSFER:

- Official membership transfers to an approved individual are allowed in cases where the member is unable to continue using their credits.
- A transfer fee of 10,000 THB applies.
- The transferred member can top up their credits but cannot renew the membership under the original member's name.
- A new membership purchase is required upon the expiration of the current



REFERRAL PROGRAM

Refer a new member and choose either a one-month membership extension or cash credit as follows:

- Ascend referral: 3,000 THB
- Celestial referral: 5,000 THB
- Pinnacle referral: 7,000 THB

BOOKINGS AND CANCELLATIONS

- Advance booking: all services must be booked in advance.
- Cancellation policy: to receive a credit refund, cancellations must be made at least 24 hours prior to the scheduled booking.
- Late arrival: arrivals more than 15 minutes late may result in the cancellation of the booking without a credit refund.
- Service refusal: we reserve the right to refuse service if the activity is deemed unsafe for the member.

FACILITY RULES AND MEMBER CONDUCT

- Compliance: members must comply with all wellness center rules concerning facility use, operating hours, and etiquette.
- Rule changes: the center may make reasonable changes to facility rules with prior notice.
- Right to enforce rules: the wellness center reserves the right to:
 - Refuse admission.
 - Request that any member or guest leave the premises.
 - Permanently revoke membership privileges for any member found violating the rules or engaging in illegal activities.

HEALTH AND SAFETY

- Health disclosure: members are required to disclose any relevant health conditions honestly before treatments to ensure the safety and suitability of all wellness services.

ANANTARA WELLNESS AT ANANTARA RIVERSIDE BANGKOK RESORT

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